

## Evaluation of Communications Lab Fall 2008

The information on this form is confidential and will be used for evaluating the lab and the lab consultants/peer tutors. When you finish this form, please put it in the box marked "Completed Student Evaluations." If you would like to be entered in the drawing, please complete a name and address form and give this information to a Lab Assistant.

How were you treated by the staff? **99% responded with the words respectful, helpful, and courteous. One student remarked that there are some tutors "who do not want to help you, but I can find the ones who do."**

What difference has coming to the Communications Lab made in your college success? **Those who answered remarked that the lab helped them in their overall success.**

How would you describe the atmosphere of the lab? **No negative comments, but one student remarked that the lab is too small. Other comments were the lab is calm, relaxing, and comfortable.**

Do you use the online (Echo) program for your tutoring needs? **Very few responded to this question, but no negative remarks.**

Do you visit the Communications Lab webpage for information or handouts? **Handouts for documentation were the most mentioned.**

Have you experienced any of the below programs offered in the lab? Please circle the ones that apply:

- ESL Conversation Groups
- Rosetta Stone
- Foreign Language Tutoring
- Workshops
- Accelerated Reader

**Very few responses to the above, but of those marked, Accelerated Reader and Rosetta-Stone were mentioned.**

The below questions address specific concerns regarding our tutoring service.

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Somewhat Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>1. The tutor presented material/information in an organized and understandable way.</b>	Most were marked in this area	Some	o	o	o
<b>2. The tutor was professional and knowledgeable</b>	Most	Some	o	o	o

<b>about writing.</b>					
<b>3. The tutor was polite and helpful.</b>	Most	Some	o	o	o
<b>4. The tutor spent time listening to me instead of doing most of the talking.</b>	Some	Most	2 students responded	o	o
<b>5. The lab helped me improve my writing.</b>	Most	Some	o	1 student responded	o
<b>6. Because of my visits to the lab, I feel more confident about my writing.</b>	Most	Some	o	1 student responded	o
<b>7. I learned more about my strengths and weaknesses as a writer from my sessions.</b>	Approx. 50% responded	Approx. 49% responded	1 student responded	o	o
<b>8. My tutor helped me adjust to formal academic writing style.</b>	Most	Some	1 student responded	o	o
<b>9. I am satisfied with the help the Communications Lab provided me.</b>	Most	3 students responded	1 student responded		

Thank you for your input!